



These terms and conditions are in addition to (and do not replace) Love VoIP general TERMS AND CONDITIONS which can be found on our website.

These terms apply to anyone who adds any unlimited call bundle to their account

Unlimited Bundle Terms and Conditions

Our unlimited call bundles cover calls to standard (01,02,03) UK landline and standard (07 - Vodafone, O2, EE, and 3) UK mobiles only. Non-UK standard ingress rate mobile networks or 07 prefixed telephone numbers with ingress costs above that of the standard UK mobile operators (Vodafone, O2, EE, and 3) are excluded from bundles and will be charged appropriately.

The bundles also cover calls to some non-UK mobile and landline numbers, please check if the destination is covered by using our online rate checker on our website here <https://lovevoip.co.uk/pricing/>

Our unlimited bundles are designed for users to carry out "normal" call activity, based on our average statistical analysis.

When adding an unlimited bundle, you are prohibited from using the Service for auto-dialing, continuous or extensive calling, calling cards, telemarketing (including without limitation, charitable or political solicitation or polling) fax, or voicemail blasting. Love VoIP reserves the right to immediately terminate or modify your service and charge for excess minutes at the prevailing standard rate, if we determine, in our sole discretion, that your use of the service is, or at any time was, inconsistent with normal usage patterns or not considered to be commercially viable. At all times the decision of Love VOIP is final.

New versions of these terms and conditions

Love VoIP reserves the right to modify this Agreement at any time by providing such revised Agreement to the Customer by publishing the revised Agreement on the Website. If the customer does not wish to accept this revised Agreement, they are entitled to terminate their account, in writing or by email, with effect from the date on which the revised Agreement would become effective. The Continued use of the service by the customer shall constitute their acceptance to be bound by the terms and conditions of the revised Agreement.